

## 19.1 TRANSPORTATION POLICY

### POLICY

The SNF Development Center is committed to providing safe, accessible, and affordable transportation services for people with disabilities. This policy outlines the procedures and standards for transportation services provided by the Center.

### SCOPE

This policy applies to all management, clients, parents and guardians.

### PROCEDURE

#### Safety

The Center will ensure that transportation services are provided in a safe and secure manner. This includes maintaining appropriate safety features, such as seat belts and GPS tracker, and ensuring that all transportation providers are trained in disability awareness, accommodations, and safety procedures.

#### Availability

Transportation services will be available within Dubai and Sharjah on specific routes. Transportation service is applicable for students in regular programs, excluding students with behaviour issues. Scheduling procedures will be outlined to the parents/clients and communicated to clients as and when changes are made.

#### Costs

The Center will strive to keep transportation costs affordable for people with disabilities. Costs for transportation services will be shared by management as required and will be subject to change based on the availability of funding and other factors. The Center will also provide information on available subsidies or financial assistance for people with disabilities.

#### Communication

Transportation providers will communicate effectively with people with disabilities, using accessible communication methods as needed. This includes providing information on transportation services, scheduling, and accommodations.

#### General Regulation

- The Center or its bus driver is not liable in the event of a delay in the parents reaching their child to bus-boarding point. Parents shall be responsible to take their children to the Center.
- No calls or missed calls will be given to parents unless there is a need due to any delays. Making calls can be distracting for the person in-charge.

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- If the bus breaks down, the school will inform the parents.
- In the morning, if the student is regularly late, the bus will leave after waiting not more than 5 minutes.
- If the designated caregiver is not present at the bus drop-off point, the driver has the right to return the student to the Center. The responsibility of picking up the student thereafter rests with the parents or guardians.
- The Center's responsibility ends when the student is dropped off at the designated point, and any subsequent incidents are the responsibility of the parent or guardian.
- Students with a history of frequent convulsions cannot use school transport due to the lack of adequate medical attention on the bus.
- In the case of a medical emergency, such as severe convulsions or respiratory distress, the student will not be allowed on the bus, and parents must collect the student from the Center.
- Parents of students frequently exhibiting disruptive behavior in the bus will be required to follow the guidelines and techniques of Behavior Modification given by the Special Educators at the Center. In case of continued disruptive behaviors, the Center reserves the right to discontinue transport service.

#### Own Transportation

- Parents or guardians are required to pick up and drop students at the given designated time mentioned during the admission. Any changes in timings will be communicated in advance.
- In the event of unexpected delays in pick up or drop off, the parents or guardians are required to inform the Center in advance.
- Parents or guardians are required to inform the Center in advance if there will be a different designated person for pick-up or drop-off of the student.
- Parents or guardians are required to pick up and drop off the students from the designated area. Teachers or the staff are not responsible to pick up/drop off students outside the Center's premises.

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